

**University Health Plan (UHP) to AMERIGROUP Transition
FACT Sheet for DYFS Medicaid Recipients**

- Effective March 1, 2010, University Health Plan (UHP) will discontinue operations in New Jersey and will no longer be participating in the NJ Family Care/Medicaid Program. **The state wants to assure you that your health care will continue.** Your benefits will remain the same
- As of March 1, 2010 AMERIGROUP will take over the care of all individuals enrolled in UHP except for clients who reside in the following counties: Cumberland; Hunterdon; or Salem.
- **Clients residing in Cumberland, Hunterdon or Salem counties must select another HMO operating in their county.** You may select another HMO by calling the Health Benefits Coordinator (HBC) at 1-866-472-5338 (TDD 1-800-701-0720). **You must do so by February 10, 2010**
- **Clients residing in counties other than Cumberland, Hunterdon or Salem counties may choose to stay with AMERIGROUP, or may select an alternate HMO. The HBC can help you with any changes you want to make.**
 - If you want to transfer to AMERIGROUP, you do not have to do anything. You will be enrolled automatically in AMERIGROUP.
 - If you want to select another HMO, you may do so by calling the HBC at 1-866-472-5338 (TDD 1-800-701-0720). **If choose to select another HMO, you must do so by February 10, 2010 or you will be automatically transitioned into AMERIGROUP.**
- **In most cases, your primary care provider (PCP) and specialists will also participate in AMERIGROUP.** However, if your primary care provider does not participate in your new HMO, whether you select AMERIGROUP or another HMO, then you will need to select a new primary care provider. Call the HMO's Member Services telephone number to see whether your primary care provider, specialists, or other providers, including dental, is in the HMO network. You can also call the HBC at 1-866-472-5338 (TDD 1-800-701-0720), who can help you find your providers. You may also call the toll-free number of any of the HMOs listed below.

Health Maintenance Organization (HMO) Member Services toll-free telephone numbers:

AmeriChoice	1-800-941-4647	TDD 1-800-852-7897
AMERIGROUP (Except: Cumberland, Hunterdon and Salem counties)	1-800-600-4441	TDD 1-800-855-2880
Healthfirst NJ (Only: Bergen, Essex, Hudson, Passaic and Union counties)	1-888-464-4365	TDD 1-800-852-7897
Horizon NJ Health	1-877-765-4325	TDD 1-800-654-5505

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- All former UHP members will receive a new HMO ID card that will include the name and toll-free number of the HMO, whether they choose AMERIGROUP or another HMO.
- The new HMO will send you a member kit which will include your HMO ID card, a Member Handbook that will provide you with all of the information you need about how to get health care through the HMO and information on how to obtain the HMO's Physician/Provider Directory.
- AMERIGROUP, or your new HMO, will honor all UHP referrals for at least 30 days after you become an AMERIGROUP member or a member of another HMO. If you have an individual health care plan, or are receiving special treatments, you may continue to receive these services, even if the provider is not in the AMERIGROUP network. You may continue to see the provider for up to four months. If you are pregnant at the time you become an AMERIGROUP member, you can continue to get care from your doctor for up to six (6) weeks after delivery. You may receive post-operative care from the provider for up to six months. You may receive oncological (cancer) treatment or psychiatric treatment from the provider for up to one year. Please contact your UHP care manager if this applies to a child in your care.
- UHP members will be receiving formal notification from AMERIGROUP about their options and what to do.
- **For all DYFS/DCF clients**, as always, when you want to choose another HMO, you may do so at any time. If you enroll in an HMO and find that your doctor does not belong to that HMO, you may request a change of HMO at any time. You can call the HBC at 1-866-472-5338 (TDD 1-800-701-0720).
- DYFS caregivers who feel that child's medical needs can be better met by using fee-for-service or "straight" Medicaid rather than an HMO may contact the DCF Office of Health Care Services at 609-984-9659 or 609-943-4160 to request/discuss an exemption.